



STATE & LOCAL POLICYMAKERS' BROADBAND PLANNING TOOL KIT

## Top 10 To-Dos for Effective Broadband Planning

Updated: May 2024

Michael J. Santorelli, Director Alexander Karras, Senior Fellow

The Advanced Communications Law & Policy Institute New York Law School

## **Identifying Broadband Challenges**

- **1.** Collaboration is Key. Has the city sought to engage all stakeholders, including ISPs, to gather input regarding where broadband connectivity challenges might exist?
- **2. Data is Essential**. Has the city gathered sufficient information to pinpoint where broadband might be unavailable?
- **3.** Partnerships Can Be Impactful. Has the city explored potential partnerships with ISPs to address lingering connectivity issues in unserved areas?
- **4. Precision Will Yield Optimal Outcomes**. Have broadband plans, RFPs, and related documents been tailored to address the specific needs identified by this process?

## **Carefully Vetting Vendors**

- **5. Know Your Consultant.** To the extent a consultant is needed, has the city endeavored to learn as much as possible about its potential partner?
- 6. Understanding Broadband. Does the city understand the many different broadband deployment models, technologies, and techniques currently in use? If not, has it developed a plan for educating itself and the public about these issues?
- **7. Protecting the City's Interests.** Has the city developed robust contractual language for engaging third-parties?

## Successfully Developing & Executing a Plan

- 8. Deploy a Public Process for Finalizing a Plan of Action. Have residents, businesses, ISPs, anchor institutions, and other stakeholders had an opportunity to offer feedback on the plan throughout its development and finalization?
- **9.** Submit Plans for Independent Review. Has the city developed a process for having broadband plans, engineering designs, financial pro forma, etc. reviewed for accuracy by an independent third-party?
- **10. Assuring Adequate Accountability.** Has the city explored requiring partners to indemnify it against losses stemming from a proposed joint broadband project? Has the city explored similar accountability mechanisms for other vendors?